



Tres-Ark, Inc.
 3709 Promontory Point Dr.
 Suite 114
 Austin, Texas 78744
 United States
www.tresark.com
 512.804.0700

Customer Satisfaction Survey

Contact Information –

Name –		
Company –		
Company Address –		
City/State/Zip code –		
Phone –	Desk –	Cell –
E-Mail –		

Product Information –

Product Purchased –	
Date Purchased –	
Serial Number –	
Product Purchased –	
Tool Installed On –	
Fab Site –	

Satisfaction Rating of this particular Tres-Ark product –

	Doesn't Apply	Excellent	Great	Good	Fair	Poor
Performance						
Affordability						
Accuracy						
Quality						
Ease of Use						
Maintenance Support						
Technical Support						

	Doesn't Apply	Excellent	Great	Good	Fair	Poor
Installation Help						
Quality of Manual						
Engineering Support						
Sales Service						
Customer Service						
Overall Satisfaction						

Tres-Ark, Inc. Effectiveness –

	Yes	No
Would you purchase another product from Tres-Ark?		
Would you recommend this product to other companies?		
Are you receiving enough customer service contact from Tres-Ark?		
Would you like ongoing updates about other Tres-Ark products?		

If you answered “No” to any of the above questions, please specify why:

How did you come to know about Tres-Ark, Inc. and our services? (Check all that apply)

Trade Journals	Word of Mouth	Internet Browsing	Website	Promotional Handouts	Direct	Trade Shows

Thank you!

